The Power of Food Industry Training: Training Resources & Applications

Thursday November 22, 2018
Mississauga Convention Center, 75 Derry Rd West
DIAMOND SPONSOR – DIVERSEY CANADA INC.

7:00 – 8:00 am  Registration Desk and Breakfast – Sponsored by SC Johnson and Pillers Fine Foods

8:00 – 8:15 am  Opening Remarks by Ananth Kasic, OFPA 2018 President
OFPA Membership by Rocio Morales, OFPA Director

Morning Moderator: Joe Myatt –– The Power of Food Industry Training

8:15 – 9:00 am  FEATURE PRESENTATION - Update on the SFCR including Training Needs for Industry by Tom Graham, VP Regulatory Assurance Sofina Foods

9:00 – 9:30am  Discover Quality Training with the Safe-Food Training Hub™ by Tina Brillinger, Founder and President, Global Food Safety Resource (GFSR)

9:30 to 10:00 TrainCan Training Offerings by Jim Kostuch, President and Owner, TrainCan

10:00 – 10:30am  Nutrition Break (Networking & Exhibits) – Sponsored by Scigience Corporation

10:30 – 11:00am  Programs and Activities at Institute of Food Processing Technology (IFPT). Conestoga College by Luis Garcia, Chair of IFPT

11:00 – 11:30am  Brand Reputation and Compliance (BRC) Global Standards by John Kukoly, BRC Global Standards

11:30 – 11:35am  Diamond Sponsor Presentation by Diversey Canada Inc.

11:35 – 11:40am  OFPA Awards

11:40am – 12:15pm  OFPA Annual General Business Meeting

12:15 – 1:15pm  Lunch – Sponsored by AFCO/Zep and Sanitation Pros

Afternoon Moderator: Rocio Morales –– OFPA 60th Anniversary Celebration

1:15 – 2:15  Team Building by Game Changer and Motivational Speaker Orlando Bowen
https://www.speakers.ca/speakers/orlando-bowen/

2:15 – 3:00pm  OFPA 60th Anniversary Celebration – Cake; Beer and Wine Tasting Exhibits; Silent Auction (Cash or Cheque accepted)

3:00 – 3:10pm  Silent Auction Winners by Nadia Narine, OFPA Director

3:10 – 3:15pm  Grand Prize Draw and Closing Remarks by 2019 incoming OFPA President, Angela Bernoski

60th Annual Fall Food Safety Symposium & AGM
Orlando Bowen

Game Changer and Motivational Speaker

When it comes to building teams, creating momentum, and employing winning strategies, Orlando Bowen is the real deal. For the past nine years, Orlando has used storytelling, fitness activities, and cognitive exercises to teach resilience, leadership, and teamwork to over 300,000 people. Empowering others to overcome adversity, to find their passion, and to use their gifts to serve is the reason Orlando breathes. His mission has placed him on hundreds of stages and boardrooms throughout North America, while also garnering him many distinguished awards.

Ten years ago, Orlando thought he was about to die. Pinned to the ground and enduring a savage beating, the then-CFL linebacker had been jumped by two plainclothes police officers, an injustice which was the first of many laid against him at the hands of the police force. “In that moment, knowing my life was about to end, I’m thinking, ‘I didn’t give everything I had to make a difference. There’s more I could’ve done,’ ” he says. Later completely exonerated of any wrong doing, Orlando—incredibly—has publicly forgiven his perpetrators and has dedicated his life to inspiring others to pursue excellence in all they do.

Born in Jamaica, Orlando came to Canada as a child and grew up excelling in sports. He earned a full scholarship to Northern Illinois University where he secured a business marketing degree and a Master of Science degree in Information Technology Management. He spent five seasons in the Canadian Football League with the Argos and Hamilton Tiger-Cats, before the concussion he suffered at the hands of the police forced him to quit the sport.

Orlando is now the founder and executive Director of One Voice One Team Youth Leadership, which empowers youth to utilize leadership skills and talents to better themselves and their community. He has been repeatedly recognized for his incredible work. He was selected as one of the 2012 Diverse-City Fellows; is a recipient of a 2012 African Canadian Achievement Award; was bestowed with the Queen’s Diamond Jubilee Medal in 2013; and was the national 2014 Harry Jerome Award winner for community service.
Please see: https://www.ofpa.on.ca/events
Tom Graham has recently joined Sofina Foods as VP of Regulatory Assurance. After over 36 years of service, Tom retired as the Inspector General of the Operations Branch at the CFIA. Tom served as the Senior Director of the National Inspection Division looking after National Inspection Systems. is one of Canada’s leading expert in Hazard Analysis Critical Control Point (HACCP) and Food Safety Enhancement Program (FSEP). He has been instrumental in the development of regulations for mandatory HACCP and the Compliance Verification System (CVS) policies for the CFIA and for Canada. Tom has played a key role in the development of CFIA’s modernization initiatives including the Safe Food for Canadians Regulations.

Tom Graham spoke of the new SFCA, the training needs of industry, and what companies need to be aware of with the approaching January 15th date. He provided a comprehensive presentation of what companies should be prepared for and offer a number of tips to the companies in the crowd including:

- Food safety is not a competitive advantage and industry needs to support each other.
- In an outcome-based system, companies will need to have their own processes validated. Companies will need to be able to prove that their processes are safe.
- Inspection is based on risk so the more you mitigate the risks the less inspection you will receive.
- The world has gotten smaller, consumers are more educated, nutrition and food safety are important to them, and government is more transparent, and issues could be shared publically.
- Industry needs to be aware that it is not just HACCP (preventative controls). They will also need to have consumer protection pieces in place which they may not have with their existing HACCP systems. This could include written programs for consumer protection in areas like labelling, packaging, standards of quality, grades, net quality, etc.
- Where possible companies should try to maintain one Food Safety Plan for Canada, US and GFSI.
- Strong supplier assurance programs will be needed.
Tina Brillinger, Founder & President, Global Food Safety Resource (GFSR)

Presented by: Susan Crossman, Managing Editor (GFSR), filled in for Tina Brillinger

Tina founded GFSR in 2009 with the mission of helping educate and support the food industry’s ongoing quest to improve food safety. GFSR has grown to be a trusted and recognizable brand with an active readership and online following. Complimenting GFSR, Tina is launching the Safe-Food Training Hub, an online food industry training portal. Bringing over 20 years publishing experience in both digital and print, along with her background in the food service and hospitality industry, Tina utilizes her wealth of insights and vast network to help businesses achieve their food safety and compliance goals.

Susan talked about the online food safety training hub that GFSR will be launching. The site is an easy to use online site for quality food safety training courses.
TrainCan Training Offerings
By Jim Kostuch, TrainCan, Inc. President and Owner
And Margaret Spense Krewen

A well-respected Canadian business owner, Jim is the driving force behind TrainCan, Inc. With 30 years of sales, entrepreneurial and customer service experience, Jim is dedicated to challenging TrainCan, Inc. to consistently provide a level of products and service that goes beyond industry standards. Jim believes “no company becomes great without great staff and great customers.” As Owner/President, Jim’s priority is supporting TrainCan, Inc.’s customers. Jim works closely with his Management Team to grow the TrainCan footprint and to develop innovative and new food safety training initiatives. Jim is a sought-after Food Safety expert, speaking at many Government and Foodservice events every year.

Jim graduated from the University of Western Ontario in 1986 with a Bachelor of Business.

Jim has been awarded with Government and Industry Recognition Awards including:
- CIPHI Alberta Advocate Award (2015)
- CAFP Toronto Branch 2016 Foodservice Executive of the Year
- NSF GFTC 2014 Food Safety Recognition Award Finalist

Jim and Margaret from TrainCan talked about the training programs that they have available including in-plant offerings and a number of hybrid models that use both online and classroom learning. They also discussed the key principles of adult learning and the importance of a food safety culture. Jim used an amazing example of Jack-in-the-Box to highlight the importance of connecting with employees and listening to their input.

OFPA members can find Jim Kostuch’s full presentation slides on OFPA website
Programs and Activities at Institute of Food Processing Technology (IFPT), Conestoga College
Luis Garcia - Chair of the IFPT and Trades and Apprenticeship (Millwright), Conestoga College

Luis Garcia is Chair of the Institute of Food Processing Technology (IFPT) and Trades and Apprenticeship (Millwright) at Conestoga College. He holds a M. Sc. degree in Food Science from the University of Guelph. Luis began his career as a researcher and then moved on to roles in R&D, QA and Plant Management in the food industry. From 2003 to 2010, Luis worked as Food Scientist and as Traceability Coordinator with OMAFRA conducting research, developing food safety and traceability programs, and implementing cleaning and sanitation programs in small processing operations. Luis joined Conestoga College in 2010 with the responsibility to develop programs that meet the needs of the food and beverage manufacturing industry.

Luis talked about the various programs they have available including:
- Food Processing Technician Program,
- Operations Leadership Program,
- Food Processing Supervisors Program,
- Advanced Sanitation Practices 3-day training course; and
- Food Safety and Quality Assurance graduate certificates and post graduate offerings.

Luis also talked about the learning environment, the onsite food processing facility, and the research they can do at Conestoga College. He outlined examples of collaboration with industry on food safety, shelf-life, automation and robotics, new product development, and food packaging systems. He also highlighted projects where the college has helped businesses to solve technical challenges and their ability to integrate work with other areas of Conestoga College such as the engineers.

*OFPA members can find Luis Garcia’s full presentation slides on OFPA website*
John Kukoly is a senior member of the BRC team, responsible for all activities in the BRC Global Standards suite of brand protection solutions covering North and South America. With over twenty-five years of management experience in the food production and certification industries, with roles in production, quality, engineering and auditing, John brings a wealth of experience and expertise to the role. Expertise in the areas of food safety, FSMA and culture excellence are just some of his core competencies.

John talked about BRC issue 8 highlighting the background and main components of this issue. Some main highlights: leadership, reporting of issues, environmental monitoring

- Food Safety Culture is critical to having strong food safety results. Leadership culture must be part of a food safety plan. Companies need to look at how leadership is driving culture and how leadership is attempting to get better.
- Reporting of issues on product safety is important. Staff need to understand the importance of reporting issues and companies need to have a confidential reporting system that allows them to do so. Senior management needs to have a process for assessing and actioning any concerns raised. Records of the assessment, and where appropriate actions were taken, shall be documented.

OFPA members can find John Kukoly’s full presentation slides on OFPA website
Diversey, Inc. is a provider of cleaning and hygiene products serving customers in the hospitality, healthcare, food and beverage, food service, retail and facility management sectors. It integrates chemicals, floor care machines, tools and equipment, with a wide range of technology based value-added services, food safety services and water and energy management.

OFPA members can find Roger Wagler’s full presentation slides on OFPA website
Team Building by Game Changer and Motivational Speaker
By Orlando Bowen

Orlando Bowen’s mission is to inspire people to be GameChangers in the lives of others. GameChangers influence the path, perspective or possibilities for others and inspire people to see beyond their circumstances as they pursue excellence.

Orlando has been motivating corporate audiences for years through keynotes and through his role of founder and Executive Director of One Voice One Team Youth Leadership Organization. Orlando empowers people to serve through their passions, and he created the “S.W.O.L.E.” Leadership Development Program. The acronym “S.W.O.L.E.” stands for Self respect, Work hard, Overcome adversity, Lead by example, and Excellence.

His powerful personal experiences ignite and inspire audiences of all ages and he is committed to being ‘all in’ with the time we have to share together.

OFPA members can find Orlando Bowen’s full presentation slides on OFPA website
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